Software Support Form for *Artisan* Users Not On a Support Contract
Please fill in this form and FAX it to CerTek Software Designs, Inc:
FAX: 727-738-8881 *For questions, please call 877-723-7835 (toll-free) or 727-738-8188.*

I hereby authorize CerTek Software Designs to charge my credit card—without my being present—**in the amount of $75/hr, with a one-hour minimum and billed in 15-minute increments after the first hour**. If we spend less than 15 minutes **and are unable** to help you, we will refund $50; otherwise, there are NO REFUNDS. **($100/hr without internet)**

This request is good for: (Please Check One).

☐ Multiple Incidents. (Keep on File to Apply to Future Incidents at the Above Per-Incident Rate)

☐ 1 Single Incident: _____
(Today's Date)

Company Name: _____

List Of Owners/Employees Authorized For Support:

_____

_____

NAME AS IT APPEARS ON CARD: _____

BILLING ADDRESS (From C/Card Statement): _____

_____

_____

PHONE NUMBER: _____

FAX NUMBER: _____

CARD TYPE: (Please Circle)   VISA   MASTERCARD   AM/EX   DISCOVER

CARD NUMBER: _____

EXPIRATION DATE: _____ 3 or 4 DIGIT SECURITY CODE: _____

CARD HOLDERS SIGNATURE _____

CerTek will make reasonable attempts to help you within our expertise. It is important for you to be on the latest version of the software for certain issues. Your support representative may insist that you upgrade your version before we can help you. CerTek support staff may request that you send us a backup copy of your data. This is a normal procedure in order for us to assist you more efficiently. We will take great care to guard the safety of your data and access to this data is limited to senior personnel.